

#: (305) 237-4261		
e Title: Physician Assistant Practice Management		
. □ B.S. x□ B.A.S □ A.A. □ A.S. □ A.A.S. .C. □ A.T.C. □ V.C.C		
ve Year/Term: Spring 2010		
x□ New Course Competency □ Revised Course Competency		
Course to be designated as a General Education course (part of the 36 hours of A.A. Gen. Ed. coursework):		
The above course links to the following Learning Outcomes:		
ocial Responsibility thical Issues omputer / Technology Usage esthetic / Creative Activities nvironmental Responsibility		
Course Description (limit to 50 words or less, must correspond with course description on Form 102): This course designed to assist the PA in understanding and applying the principles of management to a primary care practice. Students will learn the basic concepts of managing the patient/client, the office and a medical team.		

<u>Course Competencies:</u> (for further instruction/guidelines go to: http://www.mdc.edu/asa/curriculum.asp)

Competency 1: The student will learn to develop a strategic plan for a specific health care organization or department by:

- 1. Writing an organizational vision, mission and goals.
- 2. Performing an environmental scan and conducting an analysis of the collected data.
- 3. Communicating with and integrating all components of the organization.
- 4. Implementing strategic analysis, plan development and implementation strategies to the plan.
- 5. Constructing monitoring and evaluation instruments to measure outcomes of a strategic plan.

Revision Date:	
Approved By Academic Dean Date:	Reviewed By Director of Academic Programs Date:

Competency 2: The student will examine the concept of terrorism and disaster management in a health care setting by:

- 1. Listing the types of terrorism and disasters that may affect healthcare facilities.
- 2. Reviewing terrorism and disaster plans from area hospitals.

Competency 3: The student will understand the concepts of internal and external environments from a management perspective by:

- 1. Defining the following management characteristics of an organization: resources, marketing, technology, economic, and socio-political context.
- 2. Assessing the impact of managing multiple stakeholders on organizational goals and decision-making processes.
- 3. Reviewing the organizational architecture and dynamics from the structural, human resource, political and symbolic perspectives.

Competency 4: The student will understand the concept of risk management by:

1. Researching, reviewing and listing strategies, techniques, and approach to recognizing and confronting threats faced by an organization in fulfilling its mission.

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